



WARM HOMES **HEALTHY FUTURES**

A nationally coordinated, locally delivered programme connecting health to energy advice and support.

Working together to make homes warmer, safer and healthier



What is Warm Homes, Healthy Futures?

The aim of Warm Homes, Healthy Futures is to provide energy advice and support 'on prescription' to vulnerable people living with a health condition or disability that's made worse by living in a cold, damp, poor quality home.

People can be supported with:

- Bespoke advice and support with their energy bills, suppliers, and energy saving
- Benefit checks, income maximisation and claim support
- Servicing of boilers and gas appliances
- Signup to the Priority Services Register
- Carbon Monoxide awareness
- Support accessing crisis support that might be available, for example fuel vouchers
- Support accessing grants for repair and replacement boilers and other household measures such as insulation

Who is delivering it?

National Energy Action (NEA) is a national charity working across England, Wales and Northern Ireland to ensure that everyone can afford to live in a warm, safe and healthy home.

NEA has been around for more than forty years and has worked on the delivery of many health-focused referral projects. We and our partners know how significant this type of support can be to people who have a health condition, are vulnerable to the cold, and struggling to manage their energy bills.

NEA is pleased to be working with a wide network of health partners and other key local agencies in more than twenty areas across Great Britain. The programme is funded by the Vulnerability and Carbon Monoxide Allowance fund and is supported by the Gas Distribution Networks, Cadent, Northern Gas Networks, SGN and Wales and West Utilities.

Referrals are being taken now and the programme will run until March 2026.

How does the programme work?

The project is intended to support individuals who are living with a health condition or disability that is made worse by living in a cold, damp, poor quality home, and struggling to afford the cost of their energy bills.

If you identify clients or patients that could benefit from support with this issue, then please make a referral via the dedicated Warm Homes, Healthy Futures secure online referral form: <https://www.nea.org.uk/whhf-energy/>

NEA's expert and dedicated advisers will then make contact with that person to discuss how we can best provide help and support. We'll try to reach to them by phone and text message (as well as email if they have provided an email address and are happy to communicate this way).

For questions or further information please contact:

healthyfutures@nea.org.uk

